

## TBC Bank Awarded ISO 9001 Certificate

### press release

Tbilisi.10.08.2009 - TBC Bank has once again received the prestigious ISO 9001 quality certificate. SAI Global, the world leader in quality management, has evaluated TBC's management performance against ISO 9001 standards and thus awarded the bank with the certificate.

TBC Bank was the first bank in Georgia to receive ISO management system certification; it initially gained this in 2007. Receiving the same bank certificate this year has proved that the bank is internationally recognised for the high standard of its services.

- ◆ Retail Services;
- ◆ Corporate Services;
- ◆ Investment Bank;
- ◆ The first Bank in Georgia holding ISO certificate;
- ◆ The leading Bank in modern technological services;
- ◆ Innovator in co-branded banking products development;
- ◆ Innovator in new ultramodern „Barrier Free” bank branches in Georgia;
- ◆ Leader in various segments of the financial sector: Insurance company GPI Holding, TBC Leasing, TBC Broker;
- ◆ The first Georgian company to receive international rating;
- ◆ FitchRatings: B and B;
- ◆ Moody's: B 3 and Ba3.