

## **Information about particular payment operation**

### **1. Information about the payment operation to be provided preliminarily**

In case of demand of the payer, the Bank is liable to provide to the latter the following information about the payment operation:

- a) Maximal time required for rendering of the payment service;
- b) All the commission fees payable to the provider by the customer and their calculation principle, except for the verified commission fee.

### **2. Information to be provided to the payer about the payment operation**

1. After debiting of the payer account or e-purse debiting amount of the payment operation by the Bank, the Bank shall provide (make available) to the payer the following information:

- a) Payment operation (transaction) unique code or other data in total, making possible to identify the operation (to distinguish from other operations);
- b) The payment operation amount and currency, in which the payment order has been carried out;
- c) All the commission fees payable/paid to the Bank by the payer;
- d) If implementation of the payment operation is related to currency conversion, then the currency exchange rate used for implementation of the payment operation and the amount and the currency received as the result of conversion;
- e) The date of receipt of the payment order.

2. The information defined with the first paragraph of this article shall be provided to the client or is available to the client in the agreed upon form, in the way that the payer is enabled to keep or restore the information unchanged.

### **3. Information about payment operation to be provider to the beneficiary**

1. The provider of the beneficiary shall provide to the beneficiary (make available) the information about the payment operation of the following type:

- a) Payment operation (transaction) unique code or other data in total, which enable identification of the operation (distinguishing from other operations);
- b) Payment operation amount in the currency, in which the account of the beneficiary was credited;
- c) All types of commission payable by the beneficiary;
- d) If implementation of the payment operation (transfer to the account or e-purse or making available to the beneficiary in any other form) is related to currency conversion, then the currency exchange rate used for implementation of the payment operation, on basis of which the provider of the beneficiary converted the amount and also the amount and the currency before conversion;
- e) Date of transfer (crediting) to account or e-purse.

2. The information defined with the first paragraph of this Article shall be provided to the customer or is available to the latter in the agreed upon form, in the way the payer is enabled to keep or to restore the information unchanged.