

## Main Terms of My Safe Deposit Agreement

<b>Interest rate (IR) on the Deposit</b>	
Type of IR:	Floating
Annual Interest rate (IR):	Annual __%
Effective IR:	Example: If the monthly average balance in the deposit account equals to 1,000 units and the minimum balance is 100 units, the effective interest rate of the deposit will be annual ---%.
<b>Financial Expenses</b>	
Withdrawal charge:	0.2% GEL/0.25% (foreign currency)
Account opening fee:	10 GEL

<b>Other Contract Information</b>	
Deposit amount:	__ (respective currency)
<b>For foreign currency deposits</b>	
Information about bank products with similar terms in the national currency is available on the Bank's website: <a href="http://www.tbcbank.ge">www.tbcbank.ge</a> .	
Deposits denominated in foreign currency expose the holders to a significant risk!	
Exchange rate fluctuations may significantly reduce the amount of interest in GEL!	
If GEL strengthens by annual 15%, the effective IR will be annual __%.	

<b>Please consider that:</b>
Your deposit is insured under the Deposit Insurance System in compliance with the Law of Georgia on Deposit Insurance System.
IF the Main Terms of the Agreement (as provided in this Preamble, including the interest rate) are revised, the customer will be notified thereof via SMS no later than 2 (two) months in advance, while price increase on other financial facilities will be communicated via SMS no later than 1 (one) month in advance.
The Client can make a complaint orally, in writing (fill out a standard Complaint Form or compose a letter of complaint on his/her own) and electronically.
Useful information for clients is available on the National Bank of Georgia's website – <a href="http://www.nbg.gov.ge/cp">www.nbg.gov.ge/cp</a> and through the hotline – +995 322 406406.

## My Safe Deposit Agreement



### 1. Subject Matter of the Agreement

1.1 The Bank shall open for the Deposit Holder a deposit account indicated in Paragraph 2.5 hereof, into which the Deposit Holder can deposit/transfer cash without any limitation.

1.2 On 1 January 2018, the Bank joined the Deposit Insurance System created on the basis of the law of Georgia on the Deposit Insurance System. If an insured event occurs, funds available in the deposit/account of a deposit holder will be reimbursed by the Deposit Insurance Agency up to 15 000 GEL, while the rest of the amount will be refunded according to the applicable law. For more information, please visit LEPL Deposit Insurance Agency's website [www.diagency.ge](http://www.diagency.ge).

### 2. Terms of the Deposit

2.1 Type of deposit:	Call deposit ("My Safe")
2.2 Currency:	(respective currency)
2.3 Interest rate (IR):	Annual __%
2.3.1 Effective IR:	Annual __%
2.3.2 Type of IR:	Floating
2.4 Interest payment frequency:	Once a month, on the last day of each calendar month
2.5 Deposit account number:	
2.6 Account where to pay the interest:	
2.7 Adding on and withdrawal:	Unlimited
2.8 Minimum initial deposit for opening the account:	0 (respective currency)
2.9 Minimum requirements for receiving the interest:	0 (respective currency)
2.10 Withdrawal charge:	0.2% GEL/0.25% (foreign currency)
2.11 Account opening fee:	10 GEL

### 3. Interest Accrual Terms

3.1 The deposit shall accrue interest at the rate indicated in Paragraph 2.3 hereof and in compliance with the rule stipulated in Sub-Paragraph 5.1.1 hereof.

3.2 The Accrual shall start after the contractual deposit amount is put into the account.

3.3 The interest shall accrue at the rate indicated in Paragraph 2.3 on the lowest End of Day deposit account balance (the stable balance) during an accounting month, and shall be paid as set forth in Paragraph 2.4 hereof.

3.4 The Client is aware and agrees that if the Subscription Plan (which envisages the possibility of earning additional interest on My Safe deposit) is cancelled due to various reasons, the condition of earning additional interest on My Safe will be likewise revoked and the deposit will accrue the interest rate on this type of deposit, effective at the Bank as of the date of cancelling the Subscription Plan (without any further notification from the Bank and/or without any additional agreement). The accrual of the revised interest rate will start from the day of the month in which the Subscription Plan is cancelled. Information about the amount of additional interest on My Safe under the Subscription Plan and the accrual terms is available on the Bank's website [www.tcbank.ge](http://www.tcbank.ge).

3.5 If the Client has a Subscription Plan, the withdrawal charge will be less than the charge stipulated herein. Information about differences in withdrawal charges is available on the Bank's website [www.tcbank.ge](http://www.tcbank.ge).

3.6 If the Client has a Subscription Plan (which envisages free opening of My Safe deposit), the opening of the deposit account will be free of charge irrespective of the provision on the account opening fee set forth in the preamble (if any) or a respective paragraph hereof (which does not require any further amendment of this Agreement and/or conclusion of an additional agreement between the Parties). Detailed information on the Bank's website [www.tcbank.ge](http://www.tcbank.ge).

#### **4. Agreement Termination terms**

4.1 The Bank is authorized to terminate this Agreement and/or close the deposit account if the Client breaches any contractual provision agreed with the Bank or in the absence of cash balance in the account(s) and/or transactions for 6 (six) consecutive months. (For the purpose of this Agreement, the charging/transfer of the service fee by the Bank does not qualify as a transaction.) If the account is closed, the amount available in the respective account will be returned to the Client.

#### **5. Terms of the Agreement**

5.1 This Agreement shall be herewith deemed as the Client's application to open a deposit and current (payment) account(s), by signing which the Client confirms that:

5.1.1 This Agreement is an integral part of the Agreement on Banking Transactions published on the Bank's website [www.tbcbank.ge](http://www.tbcbank.ge) (including all amendments and additions thereto), which the Client is familiar with and agrees to;

5.1.2 He/she agrees that in order to provide efficient and uninterrupted banking service, TBC Bank is authorized to request and retrieve the necessary amount of the Client's personal data from the electronic database of LEPL Public Service Development Agency in compliance with the effective legislation;

5.1.3 He/she enters into this Agreement for his/her own needs and not on the instructions or in favour of a third party; he/she does not have any relations with shell banks and the transaction described herein is not suspicious, which means that it was not signed for the purpose of money laundering and the property (including, funds), based on which this Agreement was signed, was not acquired through criminal activities;

5.1.4 He/she agrees that the Bank will open for him/her a payment (current) and/or call deposit account(s) (in any currency) for depositing/transferring funds into the account(s) and/or for withdrawing/transferring funds from the account(s);

5.1.5 Provided a) the cost of the deposit changes materially so that it may generate loss for the Bank and/or threaten its financial stability; b) the terms and conditions of the deposit do not/ no longer comply with the Bank's current policy; c) a legislative and/or any other change occurs that deteriorates the Bank's standing, the Bank will have the right to revise unilaterally any term/condition related to the facility/service under this Agreement at any time during the validity period of the Agreement. The Bank will notify the Deposit Holder of the change(s) via SMS 2 (two) months in advance, while price increase on other financial facilities related to the deposit will be communicated via SMS 1 (one) month in advance;

5.1.6 He/she agrees that the bank may not provide him/her with information about changes that are beneficial for the Deposit Holder;

5.2 The Bank is authorized to use any means of communication (including, electronic, digital, telephone and other) to deliver notifications to the Client.

5.3 If the Deposit Holder violates contractual provisions agreed with the Bank, the Bank will be authorized to terminate the present Agreement signed with the Deposit Holder.

5.4 The Deposit Holder can make a complaint in writing, verbally or electronically. The TBC Bank Call Center can be reached at +995 322 272727 to make a verbal complaint. Written complaints can be filed by completing a standard complaint form at TBC Bank branches or service centres. Online complaints can be filed through the Internet Bank or at [www.tbcbank.ge](http://www.tbcbank.ge). The complaints will be discussed by the Customer Support Department of TBC Bank within maximum 1 (one) month from the date they are filed and the complainants are identified. The decisions will be communicated to the Owners of the Amount in writing and/or any other media including electronic, digital, telephone, etc. Information about the status of the complaint can be obtained through the TBC Bank branch/service Center and/or remote channels.

#### **Paragraphs 5.5 will appear in foreign currency deposit agreements:**

5.5 If GEL strengthens by annual 15%, the effective IR will be annual \_\_%.

5.6 The Parties hereby agree that any dispute arising out of or in relation to this Agreement will be resolved through negotiations. If the Parties fail to come to an agreement, the dispute will be handled and resolved as prescribed by the Agreement on Banking Facilities between the Parties.