

JSC TBC Bank

(the “Bank”)

Technology and Data Committee (“Committee”)

Terms of Reference

These Terms of Reference define the Committee's role and responsibilities, authority delegated to the Committee by the Supervisory Board, as well as its structure, membership and procedural matters related to the Committee's activities.

1. Role of the Committee

The Committee will focus on key strategic matters in relation to technology, digital systems and platforms, data, analytics, automation, cyber security. The role of the Committee is to bring awareness to the Supervisory Board and support the Supervisory Board in:

- a) its oversight of the technology and data strategy (the “**IT Strategy**”) of the Bank within the overall Bank strategic plan as approved by the Supervisory Board;
- b) Oversee the Management work on the Bank in executing the IT strategy to meet business and regulatory requirements.

2. Detailed Responsibilities

In carrying out its role, the Committee shall provide advice and recommendations to the Supervisory Board on:

- a) **Target Operating Model (TOM):** periodic review of the strategy and implementation milestones of the As-Is state of Technology & Data landscape, the 3-year Target Operating Model, its alignment with overall bank strategy, assessing the impact of regulatory changes and readiness for changes, recommendations of Technology & Data audits- internal & external, gap analysis and mitigation plan;
- b) **Opportunities and risks:** Review the opportunities and risks of Technology & Data systems including leveraging opportunities for competitive advantage and assessing risks and resilience in the context of changing business models, disruptive technologies, regulatory changes and cyber threats as also working with Risk and Audit committees where overlaps exist;
- c) **Cybersecurity defence:** Periodic review of cybersecurity systems of the Bank; Gap analysis and mitigation and robustness of business continuity plans;
- d) **Investment:** based on analysis of investments required beyond approved budgets in people, process and technology for Technology & Data;
- e) **Organisation structure** of the Technology & Data group reviewed in the context of governance, succession planning and talent management.

3. Committee Membership and Composition, Members' Rights and Obligations

- 3.1 The Committee shall comprise a minimum of three members, including the Committee Chair. The Chairman of the Supervisory Board can be a member of the Committee.

- 3.2 One of the Committee members shall be appointed by the Supervisory Board as the Chair of the Committee (the "**Committee Chair**"). In the absence of the Committee Chair, the remaining members present shall elect one of themselves to chair the meeting.
- 3.3 Committee members should have the appropriate balance of skills, experience, independence to enable them to discharge their respective duties and responsibilities effectively.
- 3.4 Committee members are appointed for a term of one year, subject to annual re-election at the Annual General Meeting of the Bank's parent company, TBC Bank Group PLC. Reappointment is allowed without any restriction if a member still meets the criteria for the Committee membership.
- 3.5 Committee members shall have the following rights:
- (a) to request documents, reports, explanations and other relevant information from the officers, executives and employees of the Bank;
 - (b) to invite the Bank's officers, executives and employees to its meetings as observers to question them, and seek explanations and clarifications;
 - (c) to utilise the services of outside consultants, experts and advisors;
 - (d) to perform any other duties as may be required by the Supervisory Board within the scope of authority of the Committee as set forth herein;
 - (e) to contribute written suggestions and propositions in order to improve Committee activities;
 - (f) to place matters on the agenda of the Committee meeting and to vote on any matters in the agenda, and to demand inclusion to the Committee meeting minutes of his or her individual opinion;
 - (g) to contribute recommendations on the improvement of relevant policies within the Committee's scope for the consideration of the Supervisory Board;
 - (h) on giving reasonable notice, to resign from the Committee;
 - (i) Where there is disagreement between the Committee and the Supervisory Board, adequate time should be made available for discussion of the issue with a view to resolving the disagreement; and
 - (j) to have sufficient resources in order to carry out the Committee's duties including access to the Corporate Secretary professional advice.
- 3.6 Committee members shall have the following obligations:
- (a) to participate in the activities and work of the Committee, and attend all meetings;
 - (b) to treat as confidential all information that becomes known to him/her in the course of performing his/her duties;
 - (c) to inform the Supervisory Board of any conflicting interest regarding decisions to be made by the Committee;
 - (d) to adhere to all applicable laws and regulations and these Terms of Reference whilst carrying out his or her activities;

- (e) to act in the best interests of the Bank for the benefit of its members as a whole and, in doing so, have regard (amongst other matters) to:
 - (i) the likely consequences of any decision in the long term;
 - (ii) the interests of the Bank's employees;
 - (iii) the need to foster the Bank's business relationships with suppliers, customers and others;
 - (iv) the impact of the Bank's operations on the community and the environment;
 - (v) the desirability of the Bank maintaining a reputation for high standards of business conduct; and
 - (vi) the need to act fairly as between members of the Bank.

4. Committee Meetings

- 4.1 **Notice of the Meetings** - Meetings of the Committee shall be called by the Corporate Secretary at the request of the Committee Chair or any of its members at any time, to consider any matters falling within the competence of the Committee. In special circumstances, the Committee meetings can be called by the Corporate Secretary at the request of the CEO or Chairman of the Supervisory Board if they consider it necessary. Unless the Committee otherwise agrees, notice of each meeting confirming the venue, time and date, together with an agenda of items to be discussed, shall be provided to each member of the Committee and any other person required to attend, no later than five calendar days before the date of the meeting or in case of matters of urgency – no later than 24 hours before the date of the meeting.
- 4.2 **Meetings** - Committee shall meet as often as it deems necessary and at least four times a year. All Committee members are expected to attend the meetings, in person or via telephone or video conference. The Committee meeting agenda will be prepared and provided in advance of the meeting to the members, along with appropriate materials. Outside of the formal meetings, the Committee Chair will maintain a dialogue with key individuals involved in the Bank's governance, including the Supervisory Board Chairman and the CEO.
- 4.3 **Attendees** – only the members of the Committee have the right to attend Committee meetings, other persons may be invited by the Committee Chair to attend the meeting, if and when appropriate. The Corporate Secretary shall attend all Committee meetings.
- 4.4 **Quorum** – the quorum for the Committee meeting shall be two.
- 4.5 **Voting** - each Committee member shall have one vote which may be cast on matters considered at the meeting, where:
 - (a) votes can only be cast by members attending a Committee meeting.
 - (b) if a matter that is considered by the Committee is one where a Committee member, either directly or indirectly has a personal interest, that member shall not be permitted to vote at the meeting; and

- (c) except where he or she has a personal interest, the Committee Chair shall have a casting vote.
- 4.6 **Secretary** – the Corporate Secretary shall act as the secretary of the Committee. The Committee is supported by the Corporate Secretary on all matters, including assisting the Committee Chair in planning the Committee's work, drawing up meeting agendas, maintenance of minutes, drafting of material about its activities for the annual report, collection and distribution of information and provision of any necessary practical support. The Corporate Secretary ensures that the Committee receives information and papers in a timely manner to enable full and proper consideration to be given to the issues.
- 4.7 **Professional Advice** – the Committee and the Committee Chair shall have access to the advice and services of the Legal Counsel and the external (local and/or international) legal counsel on regulatory and legal matters.
- 4.8 **Minutes** – the Secretary shall minute the proceedings and the decisions of all meetings of the Committee, including recording the names of those absent and in attendance. The Secretary shall also ascertain, at the beginning of each meeting, the existence of any conflicts of interest and minute them accordingly. The Secretary shall prepare and circulate the draft minutes of the Committee meetings promptly to all members and other attendees of the relevant meeting. Minutes of any meeting shall be announced as final, once signed by the Chair. Unlimited access to all the minutes of the Committee meetings must be granted to all Supervisory Board members at any time. The Secretary is the key responsible person to provide such access. A resolution in writing and signed by all Committee members will be as effective as a resolution passed at a Committee meeting. Any written resolution shall be noted at the next meeting of the Committee.
- 5. **Committee Professional Development, Self-Assessment, Reporting and Disclosure**
 - 5.1 The Committee will undertake appropriate and timely professional development, including an induction programme for new members and on an ongoing basis for all members. The professional development shall include, but not be limited to, an understanding of the principles of and developments in governance-related matters.
 - 5.2 The Committee shall, with the support of the Corporate Secretary, conduct an annual self-assessment (including the evaluation of the Committee's compliance with the Terms of Reference) and report any conclusions and recommendations to the Supervisory Board not later than in the two month period from the end of the relevant year.
 - 5.3 The Committee shall annually review these Terms of Reference to ensure it is operating at maximum effectiveness and recommend any changes it considers necessary to the Supervisory Board for approval.
 - 5.4 The Committee Chair shall report to the Supervisory Board on its proceedings at the following Supervisory Board meeting on all matters within its duties and responsibilities. The Committee Chair shall inform the Chairman of the Supervisory Board as soon as possible on matters that the Committee has deemed as urgent.
 - 5.5 The Committee can make recommendations to the Supervisory Board it deems appropriate on any area within its remit where action or improvement is needed.

- 5.6 The Committee shall annually produce a report on its activities, which shall be presented to the Supervisory Board. The Committee Report shall comply with all applicable requirements of the National Bank of Georgia, where relevant.
- 5.7 Committee information, including the Terms of Reference, membership of the Committee and the description of the Committee's duties, shall be disclosed on the Bank's website.
- 6. **Other Matters**
 - 6.1 **Amendments** – these Terms of Reference may be amended by the Supervisory Board at its sole discretion without prior notification.
 - 6.2 **Inconsistency with Georgian Law**– where these Terms of Reference are inconsistent with Georgian law or other applicable Georgian regulations, the latter shall prevail.